

**Minutes of DDS Board Meeting  
September 13, 2006  
Conyers Headquarters**

**Present**

Trummie Patrick, Chairman  
Billy Fortson, Secretary  
Kelly Gay  
Doug Chalmers  
Linda Evans  
Ben Porter  
David Hanna  
Susan Gordy

**Not in Attendance**

Patrick McGahan

Also present was Joseph Drolet of the Attorney General's Office.

Chairman, Trummie Patrick called the meeting to order at 9:16 a.m. at which time a quorum was established.

**Approval of Minutes from August 9 Board Meeting & Executive Session**

After review of the minutes from the August 9, 2006 Board meeting, Chairman Patrick called for a motion. Kelly Gay motioned to approve the minutes as presented; Linda Evans seconded the motion with unanimous approval by the remaining Board members. A copy of the minutes of the August meeting is attached as a permanent record to these minutes.

Chairman Patrick commended Kelly Gay for her hard work and leadership as chairman of the Board for the past six years and the class she has shown in the transition.

Mr. Patrick also noted that Ben Porter has been selected and sworn to the Jekyll Island Authority Board of Directors; therefore he is resigning from the DDS Board and will abstain from voting in this meeting. He thanked Mr. Porter for his service to the DDS board and wished him luck in his new capacity. Commissioner Dozier said he personally wanted to thank Mr. Porter for his help in finally securing a deal with the City of Macon who will be providing DDS with a new customer service center location in the downtown area.

**Commissioner's Report**

Commissioner Dozier brought to the Board's attention several newspaper articles provided in their meeting material. He stated that he is particularly excited about the Governor's announcement on the Georgia Secure ID Program which is collaborative effort between DDS, GBI and Immigration & Customs Enforcement Agency (ICE). At the end of this appropriation

cycle, DDS will be given ten additional investigator positions. DDS is authorized to have fifteen, but currently has ten sworn Post certified officers who investigate ID fraud as well as internal investigations. Their jurisdiction covers if someone is trying to impersonate another person or has fraudulent documents; however, they do not have jurisdiction over someone making and/or selling fake drivers licenses or IDs. Last year, there were over 800 open cases on identity theft issues within DDS jurisdiction. This partnership will give our investigators access to GBI and ICE databases and will give DDS great momentum as well as the resources to attack the issue of fraudulent documents being used to obtain a drivers license. The goal is to get these investigators out into the high volume areas as soon as possible and have them move around to the various customer service center locations.

FY 2008 Budget/White Papers – Mr. Dozier explained that the Office of Planning and Budget (OPB) instructed all state agencies to provide a flat-line budget; however they did allow submission of ‘white papers.’ These white papers are basically ideas about things on which the agency truly needs to focus. After OPB and the Governor’s office talk, if there is an interest in any of these ideas, OPB will ask the agency to provide a cost estimate and decide if they want to recommend it be added to the Governor’s Budget Recommendation for the agency. DDS has gone through and focused on the areas that would be most beneficial and would help prepare the agency for the Real ID Act which goes into effect May 11, 2008. Mr. Dozier briefly reviewed the white papers prepared for: License Issuance Program Customer Service Enhancements; Information Technology Enhancements; and Regulatory Compliance Enhancements. Of all the white papers submitted, he indicated that the first priority is the Customer Service Contact Center enhancements. If additional assistance is not allocated to make the requested improvements (i.e., additional staff, more phone lines and a new Interactive Voice Routing (IVR) system) before the Real ID Act goes into effect, the center will be overwhelmed due to the increase in call volume with people trying to get information about the required documents. The second priority is the IT-Electronic Document Imaging System which will be mandatory under the Real ID Act. DDS has over 2 million records a year that are microfilmed and stored. Currently only the license application itself verifying that the person brought in proper documentation to prove their identity and citizenship is microfilmed. However, when the Real ID Act goes into effect, every document will have to be scanned and kept with that person’s record so it will be critical to have the proper equipment to being that transition.

Legislative Overview – Commissioner Dozier stated that DDS has been asked to begin working with the Governor’s Office on the type of initiatives the agency would like to see in a Legislative package. As a result, a chart of “Potential Legislative Needs” was prepared and submitted. He asked Jennifer Ammons to briefly review the chart on “Potential Legislative Needs.” Mr. Dozier stated that between now and January, potential legislation will be drafted and presented in its entirety to the Board for discussion prior to finding an author and being introduced when the General Assembly convenes in January.

## **Rules for Initial Approval**

Jennifer Ammons, DDS General Counsel, reviewed the proposed initial changes to Commercial Drivers License Rules: 1-1-.10 - Vehicle Requirements-Commercial Driver’s License Skills Test; 1-1-.11 - Skills Test Disqualifications; 1-1-.12 - Skills Test for Commercial Driver’s License; 1-1-.13 - Third Party Tester Program; 1.1-.15 - Disqualification from Driving a Commercial Motor Vehicle; 1-1-.16 - School Bus Endorsement: Waiver. Upon completion of

the review, Ms. Ammons asked for the Board's favorable consideration of these changes for initial adoption.

Chairman Patrick asked if there were any questions. As there were none, he called for a motion. David Hannah motioned to approve for initial adoption; Doug Chalmers seconded the motion with unanimous approved by all remaining Board members except Ben Porter who abstained from voting. A copy of these rules is attached as a permanent record to these minutes.

## **Old/New Business**

Chairman Patrick reminded the Board that since his appointment as Chairman, the Vice Chairman position is vacant and called for nominations to fill that vacancy. Linda Evans nominated Doug Chalmers; Kelly Gay seconded with approval from all remaining board members except Ben Porter and Doug Chalmers who both abstained from voting. Mr. Chalmers accepted the nomination and stated he looked forward to working with the DDS staff and Board in the Vice Chairman capacity.

Since there was no further business, Mr. Patrick reminded the Board that the next scheduled meeting is Wednesday, October 11 at 9:00 a.m. He called for a motion to adjourn the meeting. David Hanna so motioned; Linda Evan seconded with unanimous approval by the remaining Board members.

Respectfully submitted,

---

William D. Fortson, Jr., Secretary